

Red Oak Claims Privacy Policy

Thank you for choosing Red Oak Claims. Your privacy is of utmost importance to us, and we are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your data when you use our website and services. By accessing or using our website, you consent to the practices outlined in this policy.

1. Information We Collect: We may collect the following types of personal information from you:

- Contact information (such as name, email address, phone number)
- Demographic information (age, gender, location, etc.)
- Information provided by you voluntarily through surveys, feedback forms, or customer support inquiries

2. How We Use Your Information: We use the personal information we collect for the following purposes:

- Providing and improving our services and website functionality.
- Processing and fulfilling your orders, requests, and transactions.
- Sending you important updates, service-related communications, and marketing materials (with your consent, where required by law).
- Personalizing your experience on our website and tailoring content to your preferences.
- Detecting and preventing fraudulent activities, ensuring network security, and enforcing our terms of service.
- Complying with legal obligations and responding to lawful requests from public authorities.

3. Information Sharing: We may share your personal information with third parties under the following circumstances:

- With service providers and business partners who assist us in delivering our services and enhancing your experience.
- To comply with legal requirements, such as responding to subpoenas, court orders, or other legal processes.
- In the event of a business merger, acquisition, or sale, your data may be transferred to the new entity, subject to the terms of this Privacy Policy.
- With your consent or at your direction.

4. Cookies and Similar Technologies: Our website may use cookies and similar technologies to collect information about your usage patterns and improve your browsing experience. You can manage your cookie preferences through your browser settings. Please note that blocking or deleting cookies may affect certain features of our website.

5. Your Rights and Choices: You have certain rights regarding your personal information. You can:

- Access and review the data we hold about you.
- Correct any inaccuracies in your information.
- Withdraw your consent for marketing communications or object to specific data processing activities.
- Request the deletion of your personal information, subject to legal obligations.
- Lodge complaints with relevant data protection authorities.

To exercise your rights or make inquiries about your personal information, please contact us using the details provided below.

6. Security Measures: We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. We regularly review and update our security practices to mitigate risks.

7. Children's Privacy: Our services are not intended for individuals under the age of 18. We do not knowingly collect or solicit personal information from children. If you believe that we may have unintentionally collected information from a minor, please contact us immediately.

8. Changes to this Privacy Policy: We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any modifications will be effective when posted on our website. Please check this page regularly for updates.

9. Contact Us: If you have any questions, concerns, or requests regarding this Privacy Policy or how we handle your personal information, please contact us at 303.435.0328 or yourclaim@redoakclaims.com